

Jason Brown

From: Untold LV <triplemcv@gmail.com>
Sent: Wednesday, June 11, 2025 12:21 PM
To: Jason Brown
Subject: Re: Nevada Transportation Authority Complaint Investigation I-2503-002
Attachments: IMG_0223.png

WARNING - This email originated from outside the State of Nevada. Exercise caution when opening attachments or clicking links, especially from unknown senders.

The reason why I had printed them out is because it does not let me send a picture through here in good quality I had to downgrade the pixel size for each photo I send over email . And I have over 30 so why did he not include everything? My attachments will only send if they are low quality

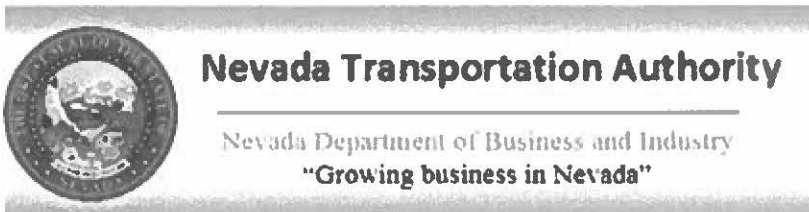
On Thursday, June 5, 2025, Jason Brown <jbrown@nta.nv.gov> wrote:

Attached is a copy of the complaint investigation report.

Jason Brown

Supervisory Investigator
State of Nevada/Department of Business & Industry/Nevada Transportation Authority
3300 West Sahara Ave., Ste. 200, Las Vegas, NV 89102
Phone: (702) 486-3303 / Direct: (702) 486-6567 / Fax: (702) 486-2590

Email: jbrown@nta.nv.gov



Nevada Transportation Authority

Nevada Department of Business and Industry
"Growing business in Nevada"



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Show me what you have or send me the investigator report because I did not receive neither nor any letter in the mail from NTA of any kind .

On Wednesday, June 4, 2025, Jason Brown <jbrown@nta.nv.gov> wrote:

Mr. Castro,

During our conversation yesterday you said you gave Inv. Scott photos and documents related to the towing of your truck and that they were not included in the report. In rereviewing the completed report, pages 7-14 are documents and photos you provided.

In order for the Authority to be prepared for the General Session, where they will decide whether to have a hearing on your case or not, I need you to provide any and all documents you wish to have considered for you case. These documents will be provided to the Authority's Administrative Attorney and will be provided to the Authority for consideration.

Please email or deliver to the NTA office what you want added for consideration.

Respectfully,

Jason Brown

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Attachments: IMG_0222.png

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From: Untold LV <triplemcv@gmail.com>
Sent: Wednesday, June 11, 2025 12:25 PM
To: Jason Brown
Subject: Re: Nevada Transportation Authority Complaint Investigation I-2503-002
Attachments: IMG_0214.png

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I tried to put multiple in one picture but as you can see it's not that legible over email because it makes it smaller, that is why I printed it out and gave it to him. I can't believe he did not include them

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You can see my tires are not straight from the improper tow in their own yard before they moved it again

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From: Untold LV <triplemcv@gmail.com>
Sent: Wednesday, June 11, 2025 12:30 PM
To: Jason Brown
Subject: Re: Nevada Transportation Authority Complaint Investigation I-2503-002
Attachments: IMG_0220.png

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To: Jason Brown
Subject: Re: Nevada Transportation Authority Complaint Investigation I-2503-002
Attachments: IMG_0232.png

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I have been constantly harrassed by Ashley's everytime they get in . I have proof that they are aggressively enforcing and only check the vehicles outside of the residence / get out of the vehicle and no one else on this street gets the treatment they give me

On Wednesday, June 11, 2025, Untold LV <triplemcv@gmail.com> wrote:

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Attachments: IMG_0230.png

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Compare this photo to the first initial photo for ashleys violation sticker . This is when I got the truck out of Ashley's tow yard

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Attachments: IMG_0224.png

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What's underneath when I get my truck back

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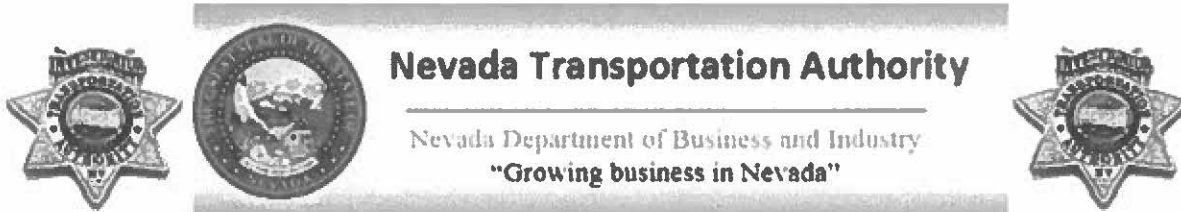
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Attachments: IMG_0209.png; IMG_0208.png; IMG_0205.png

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12:19

5G 8

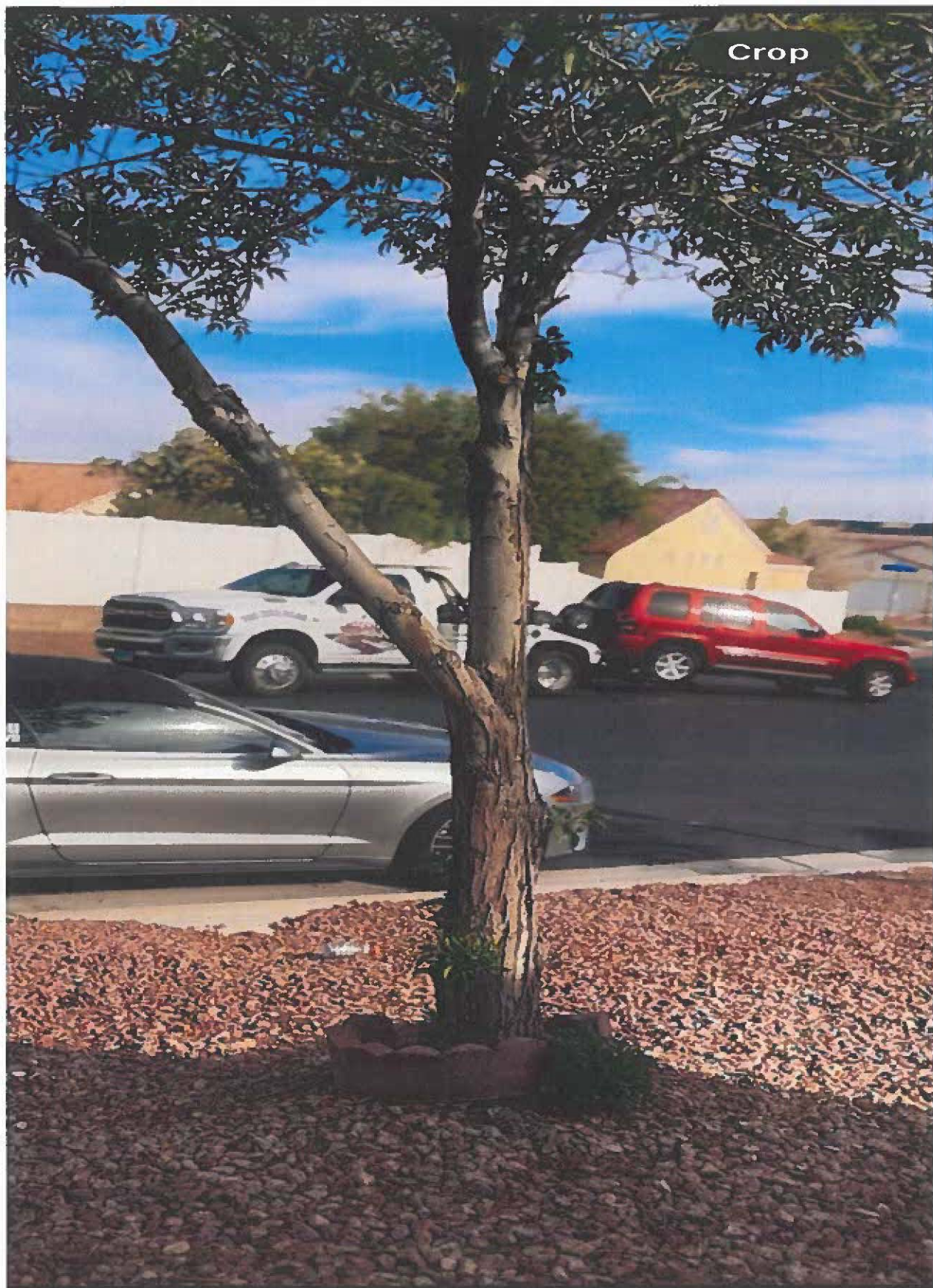
This file exceeds the 5MB attachment limit. Sorry.

Close



mail.google.com





TW Members: P2794210

License: R5A043 - NM

VIN: *****0572

Vehicle: GREEN 2004 FORD F250

Towed Date and Time: 2/13/25 7:20 AM

Towed By: PRIVATE PROPERTY IMPOUNDS

Towed From: 4559 MAMMOTH CANYON

Reason: PPH PRIVATE PROPERTY IMPOUND

Status: Please call 702-382-3508

Tow Company: ASHLEY'S TOWING 3030 SHERIDAN ST. Las Vegas, NV

possible.

License:	State:	Make:
R5A043	NM	FORD
Model:		
F250		
Color:	VIN:	
GREEN	*****0572	
Status:	Tow Date & Time:	
See Details	2/13/25 7:20 AM	

[Get details](#)

Vehicle Information

Vehicle ID: P2794210

License: R5A043 - NM

VIN: *****0572

Make: FORD

Model: F250

Color: GREEN

Year: 2004

Weight: 4500 lbs

Engine: 302 CID V8

Transmission: 4 Speed

Drive: 4WD

Owner: PPH PRIVATE PROPERTY IMPOUND

Towed Date: 2/13/25 7:20 AM

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Tow Company: ASHLEY'S TOWING 3030 SHERIDAN ST. Las Vegas, NV

Once a vehicle is tagged the tow company has up to **six months** to tow a tagged vehicle. They do not have to re-tag a vehicle once it has already been tagged. This is their policy.

The HOA can not step in and has no involvement with towed vehicles. That is between the tow company and the resident. So again, you need to contact Ashley's towing regarding the vehicle our office can not assist you with this matter.

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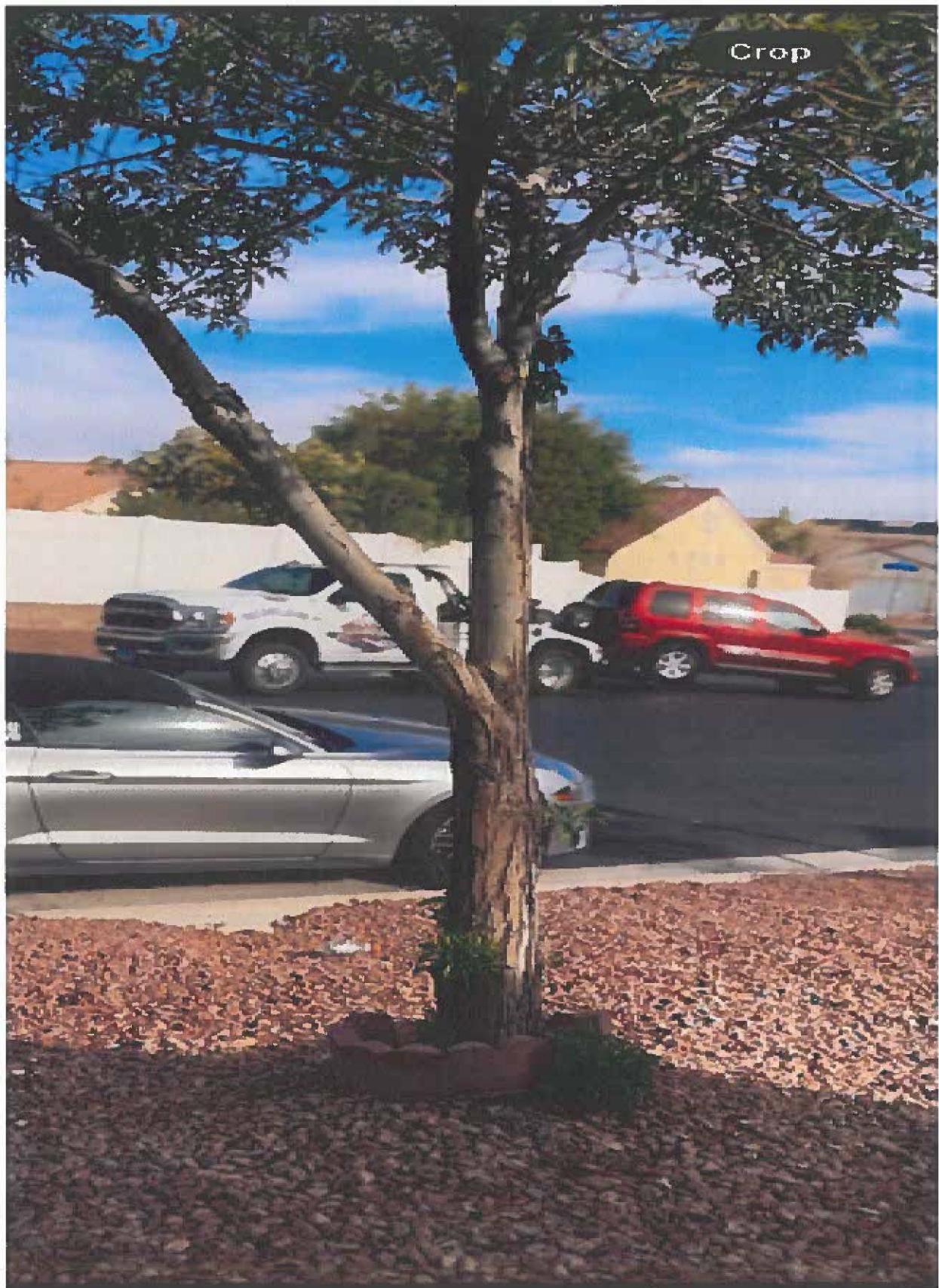
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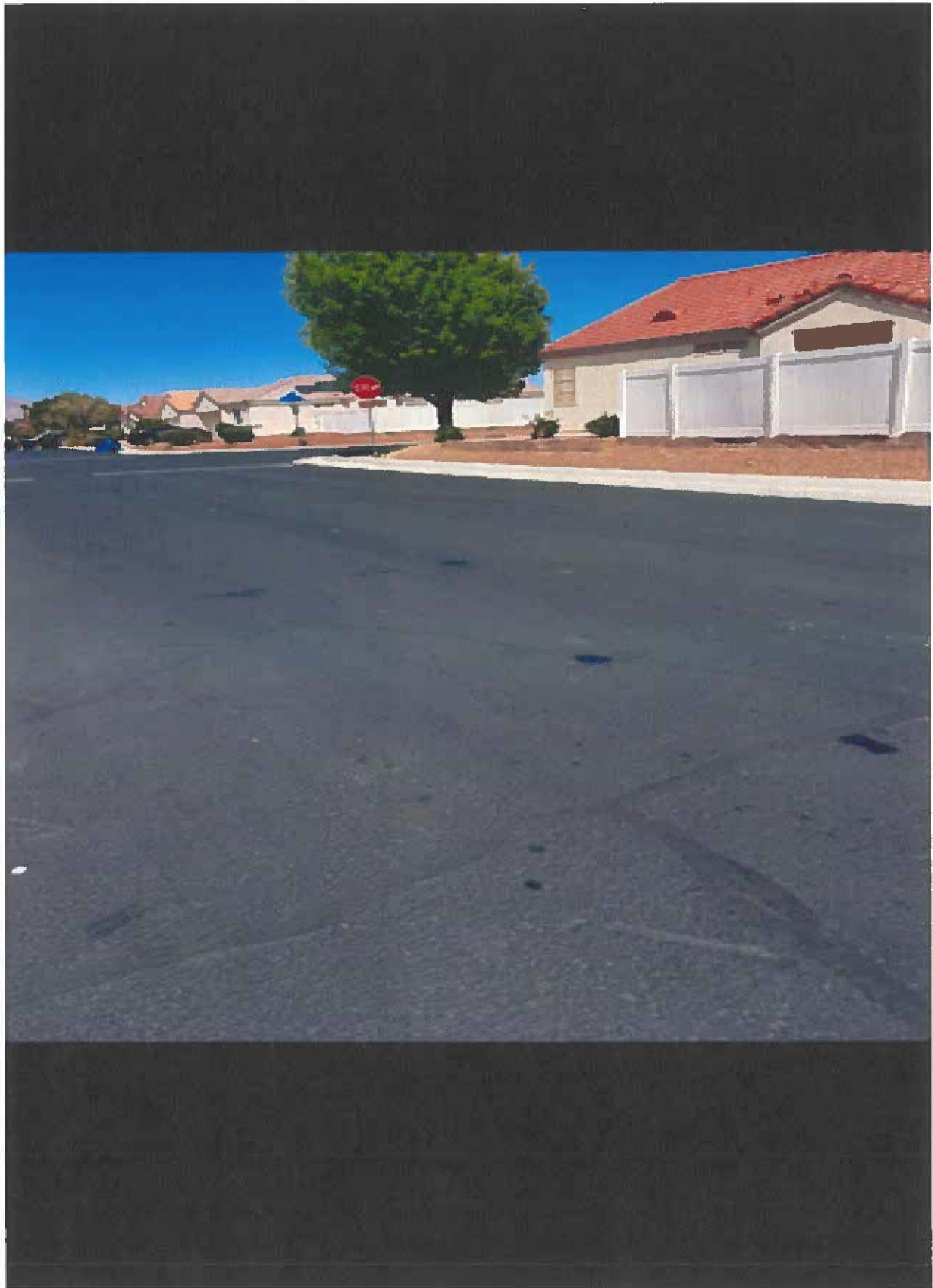
Status: Please call 702-382-3508

Tow Company: ASHLEY'S TOWING 3030 SHERIDAN ST. Las Vegas, NV

Crop







1:58



1X



GO
LIVE

00:08 / 00:44

Crop



