From:

Untold LV <triplemcv@gmail.com>

Sent:

Wednesday, June 11, 2025 12:21 PM

To:

Jason Brown

Subject:

Re: Nevada Transportation Authority Complaint Investigation I-2503-002

Attachments:

IMG\_0223.png

**WARNING** - This email originated from outside the State of Nevada. Exercise caution when opening attachments or clicking links, especially from unknown senders.

The reason why I had printed them out is because it does not let me send a picture through here in good quality I had to downgrade the pixel size for each photo I send over email. And I have over 30 so why did he not include everything? My attachments will only send if they are low quality

On Thursday, June 5, 2025, Jason Brown < jbrown@nta.nv.gov> wrote:

Attached is a copy of the complaint investigation report.

## Jason Brown

Supervisory Investigator

State of Nevada/Department of Business & Industry/Nevada Transportation Authority 3300 West Sahara Ave., Ste. 200, Las Vegas, NV 89102

Phone: (702) 486-3303 / Direct: (702) 486-6567 / Fax: (702) 486-2590

Email: jbrown@nta.nv.gov





# **Nevada Transportation Authority**

Nevada Department of Business and Industry

"Growing business in Nevada"



This E-mail (which may include attachments) is intended to be read only by the person(s) to whom it is addressed. This E-mail may contain confidential, regulator only, proprietary information and may be a confidential attorney-client communication, exempt from disclosure under applicable law. If you have received this E-mail in error, do not print it, forward it or disseminate it or its contents. In such event, please notify the sender by return E-mail (or by phone at the number shown above) and delete the E-mail file immediately thereafter. Thank you for your cooperation.

From: Untold LV < triplemcv@gmail.com > Sent: Thursday, June 5, 2025 10:49 AM

To: Jason Brown < jbrown@nta.nv.gov>

**WARNING** - This email originated from outside the State of Nevada. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Show me what you have or send me the investigator report because I did not receive neither nor any letter in the mail from NTA of any kind .

On Wednesday, June 4, 2025, Jason Brown <jbrown@nta.nv.gov> wrote:

Mr. Castro,

During our conversation yesterday you said you gave Inv. Scott photos and documents related to the towing of your truck and that they were not included in the report. In rereviewing the completed report, pages 7-14 are documents and photos you provided.

In order for the Authority to be prepared for the General Session, where they will decide whether to have a hearing on your case or not, I need you to provide any and all documents you wish to have considered for you case. These documents will be provided to the Authority's Administrative Attorney and will be provided to the Authority for consideration.

Please email or deliver to the NTA office what you want added for consideration.

Respectfully,

## Jason Brown

Supervisory Investigator

State of Nevada/Department of Business & Industry/Nevada Transportation Authority 3300 West Sahara Ave., Ste. 200, Las Vegas, NV 89102

Phone: (702) 486-3303 / Direct: (702) 486-6567 / Fax: (702) 486-2590

Email: jbrown@nta.nv.gov





# **Nevada Transportation Authority**

Nevada Department of Business and Industry
"Growing business in Nevada"



From:

Untold LV <triplemcv@gmail.com>

Sent:

Wednesday, June 11, 2025 12:22 PM

To:

Jason Brown

**Subject:** 

Re: Nevada Transportation Authority Complaint Investigation I-2503-002

**Attachments:** 

IMG\_0222.png

**WARNING** - This email originated from outside the State of Nevada. Exercise caution when opening attachments or clicking links, especially from unknown senders.

It only lets me send one at a time in low quality

On Thursday, June 5, 2025, Jason Brown < ibrown@nta.nv.gov > wrote:

Attached is a copy of the complaint investigation report.

### Jason Brown

Supervisory Investigator

State of Nevada/Department of Business & Industry/Nevada Transportation Authority 3300 West Sahara Ave., Ste. 200, Las Vegas, NV 89102

Phone: (702) 486-3303 / Direct: (702) 486-6567 / Fax: (702) 486-2590

Email: jbrown@nta.nv.gov





## **Nevada Transportation Authority**

Nevada Department of Business and Industry

"Growing business in Nevada"



This E-mail (which may include attachments) is intended to be read only by the person(s) to whom it is addressed. This E-mail may contain confidential, regulator only, proprietary information and may be a confidential attorney-client communication, exempt from disclosure under applicable law. If you have received this E-mail in error, do not print it, forward it or disseminate it or its contents. In such event, please notify the sender by return E-mail (or by phone at the number shown above) and delete the E-mail file immediately thereafter. Thank you for your cooperation.

From: Untold LV <<a href="mailto:riplemcv@gmail.com">riplemcv@gmail.com</a>
Sent: Thursday, June 5, 2025 10:49 AM
To: Jason Brown <a href="mailto:jbrown@nta.nv.gov">jbrown@nta.nv.gov</a>

From:

Untold LV <triplemcv@gmail.com>

Sent:

Wednesday, June 11, 2025 12:25 PM

To:

Jason Brown

Subject:

Re: Nevada Transportation Authority Complaint Investigation I-2503-002

Attachments:

IMG\_0214.png

**WARNING** - This email originated from outside the State of Nevada. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I tried to put multiple in one picture but as you can see it's not that legible over email because it makes it smaller, that is why I printed it out and gave it to him. I can't believe he did not include them

On Thursday, June 5, 2025, Jason Brown < jbrown@nta.nv.gov> wrote:

Attached is a copy of the complaint investigation report.

## Jason Brown

Supervisory Investigator

State of Nevada/Department of Business & Industry/Nevada Transportation Authority 3300 West Sahara Ave., Ste. 200, Las Vegas, NV 89102

Phone: (702) 486-3303 / Direct: (702) 486-6567 / Fax: (702) 486-2590

Email: jbrown@nta.nv.gov





# **Nevada Transportation Authority**

Nevada Department of Business and Industry

"Growing business in Nevada"



This E-mail (which may include attachments) is intended to be read only by the person(s) to whom it is addressed. This E-mail may contain confidential, regulator only, proprietary information and may be a confidential attorney-client communication, exempt from disclosure under applicable law. If you have received this E-mail in error, do not print it, forward it or disseminate it or its contents. In such event, please notify the sender by return E-mail (or by phone at the number shown above) and delete the E-mail file immediately thereafter. Thank you for your cooperation.

From: Untold LV < <a href="mailto:triplemcv@gmail.com">triplemcv@gmail.com</a> Sent: Thursday, June 5, 2025 10:49 AM To: Jason Brown <a href="mailto:triplemcv@gmail.com">jbrown@gmail.com</a>

From:

Untold LV <triplemcv@gmail.com>

Sent:

Wednesday, June 11, 2025 12:26 PM

To:

Jason Brown

Subject:

Re: Nevada Transportation Authority Complaint Investigation I-2503-002

Attachments:

IMG\_0203.png

**WARNING** - This email originated from outside the State of Nevada. Exercise caution when opening attachments or clicking links, especially from unknown senders.

You can see my tires are not straight from the improper tow in their own yard before they moved it again

On Thursday, June 5, 2025, Jason Brown <ibr/>jbrown@nta.nv.gov> wrote:

Attached is a copy of the complaint investigation report.

## Jason Brown

Supervisory Investigator

State of Nevada/Department of Business & Industry/Nevada Transportation Authority 3300 West Sahara Ave., Ste. 200, Las Vegas, NV 89102

Phone: (702) 486-3303 / Direct: (702) 486-6567 / Fax: (702) 486-2590

Email: jbrown@nta.nv.gov





# **Nevada Transportation Authority**

Nevada Department of Business and Industry

"Growing business in Nevada"



This E-mail (which may include attachments) is intended to be read only by the person(s) to whom it is addressed. This E-mail may contain confidential, regulator only, proprietary information and may be a confidential attorney-client communication, exempt from disclosure under applicable law. If you have received this E-mail in error, do not print it, forward it or disseminate it or its contents. In such event, please notify the sender by return E-mail (or by phone at the number shown above) and delete the E-mail file immediately thereafter. Thank you for your cooperation.

From: Untold LV < <a href="mailto:triplemcv@gmail.com">triplemcv@gmail.com</a>>
Sent: Thursday, June 5, 2025 10:49 AM
To: Jason Brown <a href="mailto:jbrown@nta.nv.gov">jbrown@nta.nv.gov</a>

From:

Untold LV <triplemcv@gmail.com>

Sent:

Wednesday, June 11, 2025 12:28 PM

To:

Jason Brown

Subject:

Re: Nevada Transportation Authority Complaint Investigation I-2503-002

**Attachments:** 

IMG\_0222.png

**WARNING** - This email originated from outside the State of Nevada. Exercise caution when opening attachments or clicking links, especially from unknown senders.

On Thursday, June 5, 2025, Jason Brown <i brown@nta.nv.gov> wrote:

Attached is a copy of the complaint investigation report.

## Jason Brown

Supervisory Investigator

State of Nevada/Department of Business & Industry/Nevada Transportation Authority 3300 West Sahara Ave., Ste. 200, Las Vegas, NV 89102

Phone: (702) 486-3303 / Direct: (702) 486-6567 / Fax: (702) 486-2590

Email: jbrown@nta.nv.gov





# **Nevada Transportation Authority**

Nevada Department of Business and Industry

"Growing business in Nevada"



This E-mail (which may include attachments) is intended to be read only by the person(s) to whom it is addressed. This E-mail may contain confidential, regulator only, proprietary information and may be a confidential attorney-client communication, exempt from disclosure under applicable law. If you have received this E-mail in error, do not print it, forward it or disseminate it or its contents. In such event, please notify the sender by return E-mail (or by phone at the number shown above) and delete the E-mail file immediately thereafter. Thank you for your cooperation.

From: Untold LV < <a href="mailto:triplemcv@gmail.com">triplemcv@gmail.com</a> Sent: Thursday, June 5, 2025 10:49 AM To: Jason Brown < <a href="mailto:triplemcv@gmail.com">triplemcv@gmail.com</a> >

From:

Untold LV <triplemcv@gmail.com>

Sent:

Wednesday, June 11, 2025 12:30 PM

To:

Jason Brown

Subject:

Re: Nevada Transportation Authority Complaint Investigation I-2503-002

**Attachments:** 

IMG\_0220.png

**WARNING** - This email originated from outside the State of Nevada. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Republic service spills leaks even by the driveway and it is not related to any of our vehicles but Ashley's towing comes over and tries to put the blame on residents even though I have paperwork this issue is on the HOA agenda

On Thursday, June 5, 2025, Jason Brown <jbr/>
jbrown@nta.nv.gov> wrote:

Attached is a copy of the complaint investigation report.

# Jason Brown

Supervisory Investigator

State of Nevada/Department of Business & Industry/Nevada Transportation Authority 3300 West Sahara Ave., Ste. 200, Las Vegas, NV 89102

Phone: (702) 486-3303 / Direct: (702) 486-6567 / Fax: (702) 486-2590

Email: jbrown@nta.nv.gov





# **Nevada Transportation Authority**

Nevada Department of Business and Industry

"Growing business in Nevada"



This E-mail (which may include attachments) is intended to be read only by the person(s) to whom it is addressed. This E-mail may contain confidential, regulator only, proprietary information and may be a confidential attorney-client communication, exempt from disclosure under applicable law. If you have received this E-mail in error, do not print it, forward it or disseminate it or its contents. In such event, please notify the sender by return E-mail (or by phone at the number shown above) and delete the E-mail file immediately thereafter. Thank you for your cooperation.

From: Untold LV < <a href="mailto:triplemcv@gmail.com">triplemcv@gmail.com</a> Sent: Thursday, June 5, 2025 10:49 AM To: Jason Brown <a href="mailto:triplemcv@gmail.com">jbrown@nta.nv.gov</a>

From:

Untold LV <triplemcv@gmail.com>

Sent:

Wednesday, June 11, 2025 12:39 PM

To:

Jason Brown

Subject:

Re: Nevada Transportation Authority Complaint Investigation I-2503-002

Attachments:

IMG 0232.png

**WARNING** - This email originated from outside the State of Nevada. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I have been constantly harrassed by Ashley's everytime they get in . I have proof that they are aggressively enforcing and only check the vehicles outside of the residence / get out of the vehicle and no one else on this street gets the treatment they give me

On Wednesday, June 11, 2025, Untold LV < triplemcy@gmail.com > wrote:

Republic service spills leaks even by the driveway and it is not related to any of our vehicles but Ashley's towing comes over and tries to put the blame on residents even though I have paperwork this issue is on the HOA agenda

On Thursday, June 5, 2025, Jason Brown <jbr/>
brown@nta.nv.gov> wrote:

Attached is a copy of the complaint investigation report.

# Jason Brown

Supervisory Investigator

State of Nevada/Department of Business & Industry/Nevada Transportation Authority 3300 West Sahara Ave., Ste. 200, Las Vegas, NV 89102

Phone: (702) 486-3303 / Direct: (702) 486-6567 / Fax: (702) 486-2590

Email: jbrown@nta.nv.gov





# **Nevada Transportation Authority**

Nevada Department of Business and Industry

"Growing business in Nevada"



From:

Untold LV <triplemcv@gmail.com>

Sent:

Wednesday, June 11, 2025 12:41 PM

To:

Jason Brown

Subject:

Re: Nevada Transportation Authority Complaint Investigation I-2503-002

Attachments:

IMG\_0230.png

**WARNING** - This email originated from outside the State of Nevada. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Compare this photo to the first initial photo for ashleys violation sticker . This is when I got the truck out of Ashley's tow yard

On Wednesday, June 11, 2025, Untold LV < triplemcv@gmail.com > wrote:

Republic service spills leaks even by the driveway and it is not related to any of our vehicles but Ashley's towing comes over and tries to put the blame on residents even though I have paperwork this issue is on the HOA agenda

On Thursday, June 5, 2025, Jason Brown <jbr/>
jbrown@nta.nv.gov> wrote:

Attached is a copy of the complaint investigation report.

## Jason Brown

Supervisory Investigator

State of Nevada/Department of Business & Industry/Nevada Transportation Authority 3300 West Sahara Ave., Ste. 200, Las Vegas, NV 89102

Phone: (702) 486-3303 / Direct: (702) 486-6567 / Fax: (702) 486-2590

Email: jbrown@nta.nv.gov





# **Nevada Transportation Authority**

Nevada Department of Business and Industry
"Growing business in Nevada"



From:

Untold LV <triplemcv@gmail.com>

Sent:

Wednesday, June 11, 2025 12:42 PM

To:

Jason Brown

Subject:

Re: Nevada Transportation Authority Complaint Investigation I-2503-002

Attachments:

IMG\_0224.png

**WARNING** - This email originated from outside the State of Nevada. Exercise caution when opening attachments or clicking links, especially from unknown senders.

What's underneath when I get my truck back

On Wednesday, June 11, 2025, Untold LV < triplemcv@gmail.com > wrote:

Republic service spills leaks even by the driveway and it is not related to any of our vehicles but Ashley's towing comes over and tries to put the blame on residents even though I have paperwork this issue is on the HOA agenda

On Thursday, June 5, 2025, Jason Brown < jbrown@nta.nv.gov > wrote:

Attached is a copy of the complaint investigation report.

## Jason Brown

Supervisory Investigator

State of Nevada/Department of Business & Industry/Nevada Transportation Authority 3300 West Sahara Ave., Ste. 200, Las Vegas, NV 89102

Phone: (702) 486-3303 / Direct: (702) 486-6567 / Fax: (702) 486-2590

Email: jbrown@nta.nv.gov





# **Nevada Transportation Authority**

Nevada Department of Business and Industry
"Growing business in Nevada"



From:

Untold LV <triplemcv@gmail.com>

Sent:

Wednesday, June 11, 2025 12:44 PM

To:

Jason Brown

Subject:

Re: Nevada Transportation Authority Complaint Investigation I-2503-002

**Attachments:** 

IMG\_0209.png; IMG\_0208.png; IMG\_0205.png

**WARNING** - This email originated from outside the State of Nevada. Exercise caution when opening attachments or clicking links, especially from unknown senders.

On Wednesday, June 11, 2025, Untold LV < triplemcy@gmail.com > wrote:

Republic service spills leaks even by the driveway and it is not related to any of our vehicles but Ashley's towing comes over and tries to put the blame on residents even though I have paperwork this issue is on the HOA agenda

On Thursday, June 5, 2025, Jason Brown < jbrown@nta.nv.gov> wrote:

Attached is a copy of the complaint investigation report.

## Jason Brown

Supervisory Investigator

State of Nevada/Department of Business & Industry/Nevada Transportation Authority 3300 West Sahara Ave., Ste. 200, Las Vegas, NV 89102

Phone: (702) 486-3303 / Direct: (702) 486-6567 / Fax: (702) 486-2590

Email: jbrown@nta.nv.gov





# **Nevada Transportation Authority**

Nevada Department of Business and Industry

"Growing business in Nevada"



12:19 •• 5G% (ES)

This file exceeds the 5MB attachment limit. Sorry.

Close

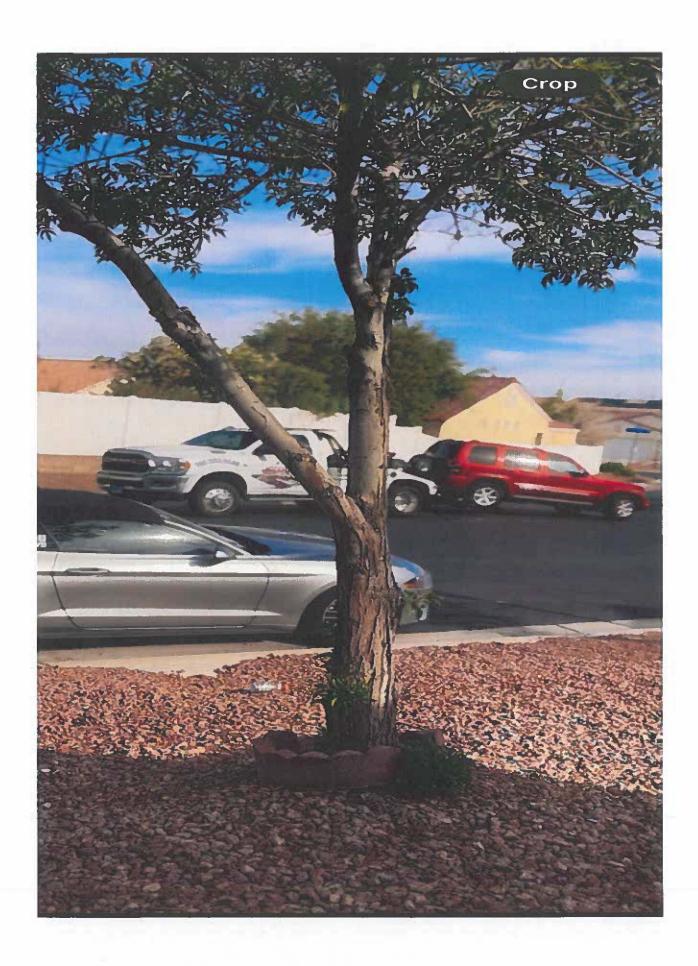


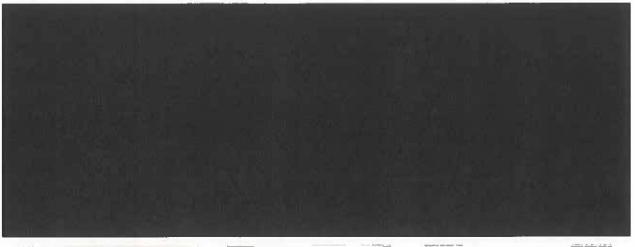












YR Monthur:	P2794210
License	R\$A063 - NM
VINI	
Vehicle	GREEN 2004 FORD F230
Yeswed Clarks and Tirre	2/13/257.20 AM
Toward By	PRIVATE PROPERTY IMPOUNDS
Spranged Propers	6559 MAMMOTH CANYON
Resser	PRI PRIVATE PROPERTY IMPOUND
Status	Please (all 702-382) 3508
Tow Company	ASHLEYS TOWING 2020 SHERIDAN ST. Las Vegas, NV

sossible.

READ43	NM		FORD
THE STATE OF THE S	(1000)		runp
Modek			
F250			
Ceter:		VINC	
GREEN		****057	2
Status:		Tow Da	te & Time:
See Details		2/13/21	MA 05 7

-	COLUMN TO SERVICE STREET		- min	Jellinson,	-
pant frame, the	ion done - Bad brown the street or these		John Market Street		0.00 M 0.00 M 1-00 M
		-	· Sandalana i	-	
Colorados umas contrarios dos se Colorados desegui- ciones de colorados como de colorados	or the allower reasons are reasons these secretaries for the 3 section appropriate which the first and allowers are also the allowers are allowers to represent the among the or \$ 100 Mg.		dept des es	The state of the s	
Colorados umas contrarios dos se Colorados desegui- ciones de colorados como de colorados			dept des es	The state of the s	
distance of the control of the contr	remove vision segments for or 5 per vision segments and other to find about an observation of second of the second segments and second of the second second of second of the second of the second of the second of second of second second second second second second second second second second secon		dept des es	r Turking fi in manager minimizer is allegaper alone of sta- er tubered	
distance of the second	remove Home compression for the Section of the Section of the models of the Alexander of the section of the Alexander of the Alexander of the Section of the contract of the Section of the Alexander of the Section of the Section of the Section of the Page 1997 of the Section of the Se	or alternary systems from the stage of the property of systems of the polytic state or are young assessment to the opticality sockeasted to advance and the decoupted frequential granter seek in statemental granter seek in	Programming 0 or committee of the commit	r Turking fi in manager minimizer is allegaper alone of sta- er tubered	Augusta and a second se
College of the colleg	Parameter supervision for a Supervision for a Supervision for State States and a Supervision for State States and a Supervision for State States and a Supervision for States States and a Supervision for States States for for St	p plany party part	Programming 0 or committee of the commit	or Panding II  A Mit-page  Milling-print  Milling-p	A sign

Unce a vervice is begind the tow company has up to abs receible, to fow a bagged vehicle. They do not have to read a vehicle once it has already been begged. The in bhild pullicy.

The HCM can not step in and has no involvement with towed vehicles. This is between the tow company and the resident Se again, you need to contact Abbitys between reparting the vehicle our office can not easiet you with the matter.

Control of the last of the las	3-2	
THE PART OF THE PA	The Court of the C	
And the Park of th		200 000 200 000 200 000
	men en men meng siri eminimum terapemen De diturus selembi Sel Disarramanya 8,00 Sumanya mengenya in tepera siri dan mengan selembi se	Autorom * y as ligh specialism or dissipation self seconds of the
Вышитийная останования такаратара об- ступную до устаную устану работа об- фармациям в обърчания до инс- опециальной бармациям в обърчания до инс- опециальной объемдения объемденной объемденной установания объемденной объемденной установания объемденной о		Autorom * y as ligh specialism or dissipation self seconds of the
Security of the common of the security of the		Analyses of process of process of process of the pr

200 M	A SECURITY PRODUCTION		- 4		424
1-04 1-04 1-04	or Pagas in	100 feet f 100 feet 1	No.		-
400		- 200	-	-	200
101 100 100 100 100 100 100 100 100 100	NAME OF TAXABLE PARTY O	- the	1-00	100 AM 400 Mills 800 Mills	11 m 10 m
Summer Police	right Processor (Prifficence - Plant Property - Philipping Fright Principle St Principle	dyn Hlav	***	Phone who can	need or rates du
Argen Argen Argen	Samuel tion Proposer former by randir druppe 40: sterhoos		÷	31	7.7

I happing parliament for place region seed to there along all resultative products (III displaced). Regions of the parliament of the parli

		Tables Statements Statement Majora Suga	Special con- latery for Spiritual Spiritual con- strainty opt
*	March 1970	4-00	greater 50
			Part Inc.

tropulations for the description are adopted arranded and hypoth Spared of Descripts

regulations for the following control of the contro



